

# ASLAN HOMELESS SERVICES FACT CARD

| Area                                                                                             | Organisation & Address                                            | Days & Times                                              | Telephone     |
|--------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------|---------------|
| <b>Emergency Housing Advice</b> Shelter Helpline is a Freephone number                           |                                                                   |                                                           |               |
| All UK                                                                                           | Shelter Helpline                                                  | 8 am-12 pm every day                                      | 0808-800-4444 |
| All London                                                                                       | Shelter London Housing Aid                                        | 10 am - 4 pm Mon/Tues; 1 pm - 4 pm Wed; 10 am-1 pm Fri    | 020-7014-1540 |
| <b>Other Emergency Numbers</b> 0800 and 0808 numbers are free, 0845 numbers are local call rates |                                                                   |                                                           |               |
| All London                                                                                       | Alcoholics Anonymous                                              | 10 am - 10 pm every day                                   | 0845-769-7555 |
| All London                                                                                       | Narcotics Anonymous (Drugs)                                       | 24hrs every day                                           | 0845-373-3366 |
| All London                                                                                       | Samaritans (Depression/Suicidal)                                  | 24 hrs every day                                          | 0845-790-9090 |
| All London                                                                                       | National Drugs Helpline (Talk To Frank)                           | 24 hrs every day                                          | 0800-776-600  |
| All London                                                                                       | National Aids & Sexual Health Helpline                            | 24 hrs every day                                          | 0800-567-123  |
| <b>Drop-In Medical Centres</b>                                                                   |                                                                   |                                                           |               |
| Victoria                                                                                         | Dr Hickey's - Cardinal Hume Centre<br>3-7 Arneway Street, SW1     | 10 am - 12.30 pm, 2 - 4 pm<br>weekdays (not Wed. p.m.)    | 020-7222-8593 |
| West End                                                                                         | Great Chapel Street Medical Centre<br>13 Great Chapel Street, W1F | 2 - 4 pm weekdays + 11 am -<br>12.30 pm Mon/Tues/Thurs    | 020-7437-9360 |
| West End                                                                                         | Soho NHS Walk-In Centre<br>1 Frith Street, W1D                    | 8 am - 8 pm Mon-Fri; 10 am - 8<br>pm weekends & bank hols | 020-7534-6500 |

| Area                                                                                                          | Organisation & Address                                                     | Days & Times                                                                         | Telephone            |
|---------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|--------------------------------------------------------------------------------------|----------------------|
| <b>Day Centres</b> Cheap or free food, advice, laundry, medical help. Best to call for full list of services. |                                                                            |                                                                                      |                      |
| Marylebone                                                                                                    | <b>West London Day Centre</b><br>136 Seymour Place, W1H                    | 10 am - 12.30 pm weekdays;<br>8.45 am - 10 am weekdays<br>rough sleepers' drop-in    | <b>020-7569-5900</b> |
| Charing Cross                                                                                                 | <b>Connection at St. Martin's Day Centre</b><br>12 Adelaide Street, WC2N   | Variety of weekday am & pm<br>openings; 9 am - 1 pm Sat/Sun<br>(rough sleepers only) | <b>020-7766-5544</b> |
| Victoria                                                                                                      | <b>The Passage Day Centre</b><br>St. Vincent's, 85 Carlisle Place, SW1P    | Variety of weekday am & pm<br>openings; 9 am - 12 pm Sat/Sun<br>(food only)          | <b>020-7592-1850</b> |
| <b>Benefits and Employment Advice</b>                                                                         |                                                                            |                                                                                      |                      |
| Waterloo                                                                                                      | <b>London Emergency Office</b><br>Wedge House, 36-40 Blackfriars Road, SE1 | 6 -10 pm weekdays; 9 am - 10<br>pm Sat.; 12-8 pm Sun/bank hols                       | <b>020-7902-8769</b> |
| <b>Self Referral Hostels</b>                                                                                  |                                                                            |                                                                                      |                      |
| West End                                                                                                      | <b>Centrepoint – Berwick Street</b><br>25 Berwick St., W1F                 | 24 hrs every day (only newly<br>homeless youngsters up to 21)                        | <b>020-7287-9134</b> |
| West End                                                                                                      | <b>Salvation Army – Edward Alsop Court</b><br>18 Great Peter Street, SW1P  | 24 hrs every day (men aged 18+)                                                      | <b>020-7233-0296</b> |
| West End                                                                                                      | <b>St. Mungo's – Birkenhead Street</b><br>83 Endell Street, WC1            | 24 hrs every day (women aged<br>17 - 60 years)                                       | <b>020-7278-6466</b> |